



Good Afternoon,

Here are the most recent updates as of the afternoon of Friday, May 8th:

MCP Teledentistry Codes

Two new codes have been developed to address services provided remotely by dentists for emergency appointment requests: [click here.](#)

Essential Worker Child Care Service Application

Government has let us know that information regarding childcare is available at <https://www.gov.nl.ca/covid-19/essential-worker-child-care-service-application-form/> - it indicates that dental workers are considered front line healthcare workers and therefore are eligible. Anyone interested would need to fill out the form at https://apps.gov.nl.ca/workflow/Form/Form/Edit/?template_id=3140479.

A Message from CDSPI

We asked Aviva to provide as much certainty as possible around timelines for reaching policyholders regarding payment of their pandemic claim. The details below reflect the timeline and steps provided by Aviva:

* Aviva adjusters are contacting policyholders every day. However, if you have not yet been contacted by an Aviva adjuster, you will receive an email

from Aviva with your claim number by Friday, May 15, 2020.

* Following receipt of this email, an Aviva adjuster will call you within 4 weeks, if not sooner, to discuss the requirements for submitting your financial information.

* Your claim will be paid approximately 2 weeks from the time you have provided the adjuster with your financial information. The exact timing will depend on the completeness of your financial information and the circumstances of your situation.

I hope this communication provides you with clarity on what to expect if you are waiting for your claim to be paid. I encourage you to review the FAQ <http://click.mailsender05.com/ct/3675/2101852/746743962/7b8ace64ecd2d83bdf4d44637a098caa> as new questions are added each week. Thank you for your continued patience.

Remaining Webinar Questions

During last week's webinar we received great questions and were unable to answer them all within the time frame. [Click here](#) to view the answers from one or more of the Panel members.

NLDA Webinar

We have invited the Panel to join our weekly webinar again this upcoming Monday for another Q & A session. This webinar will be held on Monday, May 11th from 2:00pm - 4:00pm. If you'd like to attend you must RSVP to Amanda via e-mail: amanda.nlda@nfld.net.

Our next update will be Monday afternoon, May 11th. We will continue to keep you updated.

Kind Regards,

Amanda Squires on behalf of Dr. Paul Hurley, President of the NLDA

If you have any questions you can contact myself, the Manager of Communications and Members Relations with the NLDA, via email Amanda.nlda@nfld.net or phone: 709-579-2362.